

Electronic Acknowledgement Receipt

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Application Number:	10673115
International Application Number:	
Confirmation Number:	2014
Title of Invention:	Method and apparatus for business time computation in a resource allocation system
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_09.pdf	435698 e7ac0c3b83768bcd0030484feb6868d5bc4483d6	yes	5

	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Information Disclosure Statement Letter		1	3	
	Information Disclosure Statement (IDS) Filed (SB/08)		4	5	
Warnings:					
Information:					
2	Foreign Reference	EP1246097A1.pdf	691721	no	15
			38ee85846b720e3da80095002c6abb55d7eee73f		
Warnings:					
Information:					
3	Foreign Reference	JP2002297900A.pdf	984632	no	17
			0888a4a3398d0914c74b2b8e9e52816a296859dc		
Warnings:					
Information:					
4	Foreign Reference	JP7005907A.pdf	470521	no	9
			35e051a4d3525f53478216e925798187710a9d1c		
Warnings:					
Information:					
5	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616	no	7
			b59b8be7b86cf30fa7b8ba4138185b4ad8a471de		
Warnings:					
Information:					
6	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137	no	27
			111b8fc617fb338dd478cda91ca6ac31b0f41863		
Warnings:					
Information:					
7	NPL Documents	4366-108-CA_OA_11-13-08.pdf	404222	no	4
			c3bf340cf76e7fb000d8aec89a91598dfa7bfec3		
Warnings:					
Information:					
8	NPL Documents	4366-108-JP_OA_10-20-08.pdf	1042533	no	10
			7252dc6dbd186a568a4dc17419e5c6edecf18522		
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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